



NORTH SOUND BEHAVIORAL HEALTH ADMINISTRATIVE SERVICES ORGANIZATION

Provider Bulletin August 2020

WEBSITE LINKS:

Numbered Memorandum

<http://www.nsbhaso.org/providers/numbered-memorandums>

Provider Inventory Template

<https://nsbhaso.org/providers/forms/North%20Sound%20Provider%20Inventory.xlsx>

Data Dictionary

<https://www.nsbhaso.org/providers/data-dictionary>

Forms & Reports

<https://www.nsbhaso.org/providers/forms>

Policies

<http://www.nsbhaso.org/providers/policies-and-procedures>

Brochures

www.nsbhaso.org/providers/brochures

HCA Customer Service

<https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/apple-health-managed-care>

Contact Us:

North Sound Behavioral Health Administrative Services Organization

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360.416.7013 1.800.684.3555

MASKS AVAILABLE THROUGH NORTH SOUND ACH

To help support mask availability across the region, North Sound Accountable Community of Health (ACH), is working with the WA Health Care Authority (HCA) to distribute 2.5 million masks to organizations in the North Sound region (approximately half are cloth and half are KN95).

To help these be distributed as quickly as possible, **please complete this form** to request masks for staff, clients, or patients you work with. North Sound ACH will be in touch soon to coordinate your mask pick up. Feel free to share/forward this email to other organizations in our region who might also need masks!

North Sound ACH respectfully asks that if your organization is able to obtain masks on your own, that you would please do so. The priority is to rapidly distribute to people often overlooked or lacking access to public resources.

Please contact North Sound ACH at team@northsoundach.org with any questions.

BEHAVIORAL HEALTH SUPPLEMENTAL DATA TESTING

The window is now open to begin testing all supplemental transactions included in version 4.0 of the HCA *Behavioral Health Data System Data Guide* found [here](#). Testing commenced on July 1, 2020 and North Sound BH-ASO Information Services staff are ready to provide support any way we can.

We want to remind providers that all supplemental data collected since January 1, 2020 will need to be submitted to North Sound BH-ASO. We want to get everyone testing as soon as possible so there is no delay in getting this information by the official October 1, 2020 start date. Please contact North Sound BH-ASO staff at CIS@nsbhaso.org for questions about testing requirements, the testing process, and to begin testing. To review North Sound BH-ASO's *Data Dictionary* and all other data submission guidelines click [here](#).

North Sound BH-ASO staff would like to thank you in advance for working with us in successfully testing and implementing all required supplemental data transactions. Happy Testing!!!



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NUMBERED MEMORANDUM 2020-07 – REQUIRED CENTERS FOR MEDICARE & MEDICAID (CMS) TRAINING

As stipulated in North Sound BH-ASO contracts with our managed care organizations (MCOs), all contracted providers are required to complete the Combatting Medicare Parts C and D Fraud, Waste and Abuse Training. Each provider will need to complete an attestation form that provides evidence that all employees and downstream entities (sub-contractors) that provide health care or administrative services for North Sound BH-ASO members at, or on behalf of the provider organization, have completed, or will complete, the above trainings.

View the memorandum, training instructions and attestation form at <https://www.nsbhaso.org/providers/numbered-memorandums>.

WASHINGTON CRISIS COUNSELOR PROGRAM (CCP) SEEKS CORE TEAMS

The *Washington Listens* Crisis Counseling Program (CCP) provides non-clinical psycho-education based support to people experiencing elevated stress due to the outbreak of COVID-19. The WA HCA is seeking Behavioral Health providers to run CCP Teams that provide virtual based outreach to support the emotional needs of Washington residents during the outbreak. Teams will use a variety of tools including Zoom, social media, and referrals to provide support. For more information on the program, please see the attached information sheet or contact Matthew Gower at matthew.gower2@hca.wa.gov.

COVID-19 DASHBOARD

The North Sound BH-ASO maintains a COVID-19 dashboard that displays the latest COVID-19 related statistics from the North Sound County Public Health Departments on its website. You can access it using this link:

<https://nsbhaso.org/covid>

WASHINGTON STATE DEPARTMENT OF HEALTH (DOH) STATEWIDE IMPACT FORECASTS

Washington State DOH monthly *Statewide Impact Forecasts* and *Weekly Behavioral Health Situational Reports* and other BH resources can be found at:

<https://www.doh.wa.gov/Emergencies/NovelCoronavirusOutbreak2020COVID19/HealthcareProviders/BehavioralHealthResources>

800.684.3555 x 617



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